



POSITION DESCRIPTION

POSITION TITLE	Community Connector
DIVISION	Community Programs
DEPARTMENT	Strategic Partnerships
REPORTS TO	Community Strengthening Practice Coach

ORGANISATIONAL PURPOSE

Our vision at the Brotherhood of St Laurence is for an Australia free of poverty.

Established during the Great Depression by Anglican activist Father Gerard Tucker, the contemporary Brotherhood of St Laurence pursues systemic change for a fairer and more compassionate Australia where all people have a sense of belonging.

Our organisation employs over 1,400 staff and is supported by 1,200 volunteers. We partner with governments, business and other community organisations to address poverty in communities across the nation.

Our work in the community is varied: ranging from early learning, employment preparation, social enterprises, aged care, programs for families, older people, refugees and asylum seekers as well as digital literacy programs. We research the causes and effects of poverty and advocate national, state and local policy solutions for people experiencing disadvantage.

We have also established initiatives to tackle the challenge of climate change and environmental sustainability present for disadvantaged people.

The Brotherhood's Strategic Plan for 2019-2023 outlines five strategic outcomes:

These are:

- Economic security for all
- Wellbeing, social inclusion, empowerment and dignity for all
- Inclusive services and communities
- A trusted voice nationally on poverty and disadvantage
- An inclusive, effective, efficient and agile organisation

DEPARTMENT PURPOSE

The Community Strengthening Department works with communities to learn about what matters to people by holding conversations that inquire about people's aspirations and the impacts of COVID-19. Community Strengthening team provides an opportunity for people to participate in democratic group processes that harness collective effort and enable people to identify resources, assets and services that could assist to achieve actions.

POSITION PURPOSE

To hold aspirational conversation and interviews with an array of people from diverse communities and background regarding their experiences during COVID-19. To connect people to groups who have shared aspirations and common purpose to enhance connections to community.

KEY RESPONSIBILITIES

- Work collaboratively with BSL team members toward our shared mission and common purpose through Working for Victoria Project.
- Using tools and guides provided, have conversations with an array of people with diverse experiences and backgrounds.
- Using tools provided to hold interviews with selected community leaders to capture the aspirations for the future of their community.
- Establish and monitor information gathered on local service systems, informal supports community organising activities in a defined area.
- Demonstrate a commitment to the Brotherhood's quality framework and culture by participating in and promoting quality actions through continual improvement activities.
- In collaboration with the leadership team, set goals and objectives to ensure outcomes are met.
- Model the Brotherhood values and adhere to the Code of Ethical Behaviour in everyday work practices.
- Maintain a safe work environment and ensure steps are taken to prevent unsafe work practices in accordance with Brotherhood policies and procedures.
- Other duties as required.

SCOPE OF RESPONSIBILITY

Direct Reports N/A

Indirect Reports N/A

TO BE SUCCESSFUL YOU MUST HAVE

- Experience with administration and customer service
- Exceptional active listening abilities to absorb and note information accurately.
- Demonstrated experience of being able to have positive and multiple conversations with people of diverse backgrounds and experiences.
- Demonstrated ability to link individuals within communities to enhance their connections
- Ability to listen to the challenges people face and to assist them toward finding solutions.
- Demonstrated ability to use skype, zoom and other digital tools.
- Ability to professionally document conversations, interviews and stories into formats that can be exported for business and community use
- Bi-lingual abilities an advantage.
- Understanding of and empathy with the values and ideals of BSL.

MANDATORY EMPLOYMENT CRITERIA

- work requirements may include weekend work, evening shifts,
- proof of eligibility to work in Australia is required
- a satisfactory Police Check is required. BSL will facilitate this process.
- A Working with Children Check is required. BSL will facilitate this process.